

# McHenry County Strategic Plan Report Card



Updated – September 2010

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### Performance Measures

#### Introduction

As part of McHenry County's strategic planning effort undertaken in 2009, the County developed 21 performance measures. The County intends these measures to track progress toward meeting the strategies set forth in the strategic plan. Each measure maps back to one or both of the two overarching goals identified by the County Board:

- Quality of life for McHenry County residents.
- Prosperous, sustainable economy.

Performance measurement is a systematic, ongoing process to assess how well an organization or program is doing its job. Performance measures use objective (typically quantitative) information to help managers and customers determine whether the program's performance is achieving desired results.

**Performance measures are valid and reliable indicators that will help hold McHenry County departments remain accountable to decision-makers, staff, customers and citizens.**

#### Process

After the strategic plan was finalized in Spring 2009, McHenry County launched an effort to develop associated performance measures. The effort included:

- A facilitated meeting with the County Board to identify broad county-level goals.
- Two performance measures workshops with key department staff to learn the fundamentals of performance measurement.
- Meetings with key department staff and County administration to begin developing measures.
- One-on-one consultation with Public Knowledge consultants to refine the measures and identify targets and data sources.

Each performance measure has a set target, or goal, and a defined data source. Department staff will collect data on a quarterly or annual basis (depending on the measure) and report overall progress on the measures annually, via the following "report card." Some measures will track progress on more than one strategy. Measures will be reviewed and updated regularly on the strategic plan website.

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**Key:** ● On target    ● Some concerns with meeting target    ● Did not meet target

Strategies	Measures	Outcome	2009	2010	2011
TRANSPORTATION & INFRASTRUCTURE (Strategy 1) Replace aging bridges.	Percentage of McHenry County bridges with a rating of less than 60 on a 100 scale for which engineering for rehabilitation is started within one year of receiving the rating. ➤ 100%.	Quality of life	●	●	
TRANSPORTATION & INFRASTRUCTURE (Strategy 3) Advocate for alternative modes of transportation.	Effectiveness of the McHenry County Transit Grant Program, annually. ➤ Measureable increase in ridership by 2011	Quality of life	●	●	
GROWTH & PLANNING (Strategy 1) Create stronger collaboration with municipalities and between departments within the County to create a more consistent approach to working with the County's partners and stakeholders.	Measurable increase in intergovernmental collaboration. ➤ Maintained level of collaboration on annual legislative issues by 12/2010. ➤ 16 municipalities adopting at least 2 groundwater management policies by 12/2010. ➤ Number of intergovernmental planning agreements increased annually.	Quality of life	●	●	
		Quality of life	●	●	
LIVABILITY (Strategy 3) Promote intergovernmental collaboration on all issues to build a better quality of life.		Quality of life	●	●	

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Strategies	Measures	Outcome	2009	2010	2011
GROWTH & PLANNING (Strategy 2) Explore environmental solutions with municipalities and developers, particularly in the areas of stormwater management and water recharge.	Number of local governments adopting at least two of the policies of the water resource management program annually. ➤ 16 local governments adopt at least two policies by 12/2010.	Quality of life	●	●	
GROWTH & PLANNING (Strategy 3) Stimulate intergovernmental collaboration to treat water as a resource.	Number of educational seminars, municipal presentations and media communications McHenry County conducts by 2011. ➤ 6 educational seminars, 6 municipal presentations, and 6 media communications by 01/2011.	Quality of life	●	●	
LIVABILITY (Strategy 6) Implement a broad-based water resource management program.		Quality of life	●	●	
GROWTH & PLANNING (Strategy 4) Revise existing County ordinances to better manage growth.	Number of ordinances revised annually. ➤ Zoning ordinance revised by 2011. ➤ Subdivision ordinance revised by 2011. ➤ Sign ordinance revised by 2011	Quality of life	●	●	
SERVICE DELIVERY (Strategy 1) Advance eGovernment capacity across all departments.	Percentage of job applications and resumes submitted online by the end of 2010. ➤ 30% submitted online.	Prosperous, sustainable economy  Quality of life	●	●	
	Increased transparency due to percentage of County resolutions and ordinances that are online and searchable by end of 2010. ➤ 100% of resolutions and ordinances from 2004-present online and searchable.	Quality of life	●	●	

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SERVICE DELIVERY (Strategy 2) Establish a software capital plan (with general priorities) for IT.	Software capital plan feeds into the McHenry County Financial Model by 06/2010, and annually thereafter.	Prosperous, sustainable economy	●	●	
SERVICE DELIVERY (Strategy 3) Establish a County Business Continuity Plan/Program in the event of a disaster or other failure.	Percentage of Departmental Business Continuity Plans with Emergency Management submitted and approved by 01/2010. ➤ 100% submitted and approved.	Quality of life	●	●	
	Percentage of Personnel Inventory Sheets completed and electronically archived by 03/2010. ➤ 100% complete and electronically archived.	Quality of life	●	●	
SERVICE DELIVERY (Strategy 4) Complete the integrated justice system.	Completion of court components of system integration. ➤ Circuit Court Clerks system fully implemented and updated by 12/2009 ➤ Probation/Court Services system fully implemented and updated by 06/2010. ➤ State Attorney's office and Public Defender system fully implemented and updated by 2011.	Quality of life	●	●	
REVENUE & DEMAND (Strategy 1) Examine mission critical activities for efficiency and efficacy. (Strategy 2) Engage best practices in all county finances. (Strategy 4) Expand the use of County Financial Model in understanding the key elements of county finances.	Annual maintenance of 5 months cash reserves in County funds.	Prosperous, sustainable economy	●	●	

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Strategies	Measures	Outcome	2009	2010	2011
LIVABILITY (Strategy 2) Enhance collaboration and strengthen the relationship with the EDC.	Percentage decrease in McHenry County's portion of EDC's annual budget between 2009-2011. <ul style="list-style-type: none"> <li>➤ McHenry County contributes 35% of EDC gross annual revenue by June 2010.</li> <li>➤ McHenry County contributes 25% of EDC gross annual revenue by end of 2011.</li> </ul>	Prosperous, sustainable economy	●  ●	●  ●	
LIVABILITY (Strategy 4) Promote diverse housing options to meet the needs of County residents.	Measurable (percentage) increase in the mix of diverse housing options in McHenry County annually. <ul style="list-style-type: none"> <li>➤ Renter occupied increase by 1% by 2011.</li> <li>➤ 1 % increase in the percentage of housing affordable to households with 80% median income by 2011.</li> </ul>	Prosperous, sustainable economy  Quality of life	●  ●	●  ●	
LIVABILITY (Strategy 8) Continue to plan construction of a new Public Safety Building.	This measure is in development. In January 2010 the Sheriff and County Administration will re-assess the revenue stream and timeline for planning and construction, and identify an appropriate measure for this strategy.	Quality of life	●	●	
LIVABILITY (Strategy 9) Assess quality of life ordinances.	Number of quality of life ordinance violations closed annually. <ul style="list-style-type: none"> <li>➤ Ordinance adopted by 2011.</li> </ul>	Quality of life	●	●	
ECONOMIC DEVELOPMENT & OPPORTUNITY (1) Continue to propose the preservation of agriculture as a component of economic development.	Percentage of rezoned prime agricultural land through County action between 2009-2011. <ul style="list-style-type: none"> <li>➤ Less than 500 acres of prime agricultural land to be rezoned annually.</li> </ul>	Quality of life	●	●	

