



2009 Annual Report

**Veterans Assistance Commission of McHenry County
County Government Center / Administrative Building
2200 N. Seminary Avenue
Woodstock, Illinois 60098
(815) 334-4229; Fax (815) 334-4678
E-mail: veterans@co.mchenry.il.us**

From These



Army



Navy



Marine Corps



Coast Guard



Air Force



Merchant Marine



Public Health

To These



VFW



American Legion



Marine Corps League



Polish Legion



American Veterans

ViệtNow

Vietnow

We Serve The Veteran



VETERANS ASSISTANCE COMMISSION OF McHENRY COUNTY

2200 North Seminary Avenue
Woodstock, IL 60098

Phone (815) 334-4229 Fax (815) 334-4678 e-mail MAIwanic@co.mchenry.il.us



Michael A. Iwanicki
CVSO
Superintendent

January 1, 2009

The Honorable Pat Quinn
Governor of Illinois
State Capital Room 207
Springfield, IL 62706

Dear Governor Quinn,

As required by Chapter 330, Illinois Compiled Statutes, Act 45 (The Military Veterans Assistance Act) I am submitting the Veterans Assistance Commission of McHenry County Annual Report for the Fiscal Year ending November 30, 2009.

It should be no surprise that the significant dip in the economy along with the high unemployment rate in McHenry County resulted in a large number of families seeking assistance from the VAC over 2009. Unfortunately, we saw several of our clients lose their home as a result of loss of employment. Total financial assistance granted over 2009 was almost 15% higher than the total granted in 2008.

The VAC of McHenry County wishes to again thank the Illinois Department of Veterans Affairs for the grant dollars we received from the Illinois Veterans Lottery. Granted funds were used to continue our program to provide restorative dental services to low income, uninsured veterans with a significant need for dental restoration. Additionally, the VAC received a grant for a Veterans Eye Care program.

The VAC VA Hospital Transportation Service switched from door to door service to centralized pick-ups. There are four pick-up points in the County, 2 in McHenry, 1 in Crystal Lake, and 1 in Woodstock. As a result of switching to pick-up points the VAC was able to double the amount of time we can stay at the North Chicago VA Medical Center (8:00am – 2:00pm compared to 9:00am – Noon). This provided more opportunity for our veterans to get appointments with specialty clinics. Thanks to assistance from the McHenry County Board, the VAC was able to enter into a vehicle lease agreement with Pace Suburban Bus. The new 12 passenger vehicle is replacing a 2000 minivan. The VAC also applied for and received a transit grant to help fuel and maintain the new vehicle.

The VAC continues to make our Veterans Outreach Program a priority. In 2009 the VAC made presentations in 4 nursing homes, the Elder Abuse Investigators Association, and 3 public expos. Outreach Services provided information and/or assistance to 878 local veterans. To help with our outreach program, the VAC applied for and received a small Stimulus grant to purchase outreach materials and supplies.

The VAC met its goal of limiting the environmental impact of generating and storing endless reams of paper. By the end of calendar year 2009 the VAC became a near paperless office. The process allowed us to remove file cabinets from our storage room and convert the space into an office for our Outreach Service Officer.

The normal functions of a Veterans Assistance Commission office, includes but is not limited to the following areas:

- Client Review: Provide a complete review of every case for any additional programs or benefits to which the applicant may be entitled. This includes working closely with other agencies to ensure that clients receive the tools needed to become or remain independent.
- Financial Assistance: Provide assistance to indigent and/or needy veterans and their families using a voucher/direct payment system.
- Transportation: Through the operation of four handicap accessible vehicles the Commission provides free transportation services for veterans and their aid to the VA Hospital. Over 2009 the VAC met 2,292 appointments for transportation to the VA Medical facilities.
- The active pursuit of prosecuting claims on behalf of Veterans and/or their families before the U.S. Department of Veterans Affairs continues to be a priority. Over 2008 McHenry County had a 20.22% increase in disability compensation of which this office accounted for 20.2% of that increase. The average increase throughout the State was 16.19%. The \$2,221,360.00 dollar increase in new claims dollars is not solely the result of the work done at the Veterans Assistance Commission of McHenry County, but also to the service officers at the Chicago VA Regional Office, North Chicago VA Medical Center, and the IDVA Representatives in North Chicago and Woodstock. A summary of the VA's 2008 workload report for 2008 is included in Appendix D of this report. The 2009 figures will be published after February 2010.
- Claims developed by the VAC that were decided over 2009 resulted in \$503,130.00 in new claims dollars reaching the pockets of McHenry County Veterans. Combined with successful VA claims development done from 2006-2008, McHenry County veterans received approximately \$1.5 million over 2009 thanks to work done by the VAC of McHenry County.
- Working with Local, State, and Federal officials and legislators to pass and/or support resolutions and legislation that positively impacts the veterans' community.

The members of the Veterans Assistance Commission are proud to be serving our military veterans and their families. Working together with the U.S. Department of Veterans Affairs, local and state agencies, and local and state governments, McHenry County Veterans can expect quality service and assistance valuable to maintaining or reaching independence.

Very Respectfully,

Michael A. Iwanicki
Superintendent / CVSO

CC: Distribution List

What is the Veterans Assistance Commission?

The Veterans Assistance Commission of McHenry County is a local government unit that is operated by and for the veterans of McHenry County. The Commission provides needed services and referrals to military veterans and their families, information services, financial assistance to eligible military veterans and their families who reside in McHenry County and qualify for and need assistance, and assist veterans and their family's complete VA forms for various benefits. The Commission, as a government agency, is backed and supported by a not-for-profit corporation, The McHenry County Veterans Assistance Commission, Inc. (501(19))

Local veterans' organizations in the county, in accordance with 55 ILCS 5/5-2006 and 330 OLCS 45/9, organized the Commission in the fall of 1989 and incorporated the ancillary organization in the spring of 1992. The Commission currently consists of one delegate and one alternate from each of 12 posts of the American Legion; 5 posts of the Veterans of Foreign Wars; 2 posts of the American Veterans; and 1 post each of the Marine Corps League, Polish Legion of American Veterans, and Vietnow. The Commission is a member of; the National Association of County Veteran Service Officers, the Illinois Association of County Veteran Assistance Commissions, the McHenry County Continuum of Care, and the McHenry County Human Service Network

Veterans Assistance Commission Financial Assistance is *not public aid, nor welfare*. It is assistance made available, exclusively, to Honorably Discharged Military Veterans and their families who have a discernible financial need.

The Commission provides emergency assistance for Utilities or Shelter, and short-term financial assistance in the following areas:

Food	Utilities	Shelter
Transportation	Medical Aid	Independent Living

Commission employees often intercede on behalf of our clientele with utility companies to keep services from being shut off; landlords to prevent evictions; and the VA to receive benefits. The VAC is seen by most veterans as the first place to go for assistance and information. By working closely with other agencies, clients are being exposed to a family of service that is successfully lessening the impact of most problems faced by our clients and their families. It is the goal of the VAC to help our clients to maintain or reach a position of functional independence.

The Commission works closely with the United States Department of Veterans Affairs, the Illinois Department of Veterans Affairs, the Illinois Department of Human Services, Illinois Workforce - VETS, the McHenry County Housing Authority, Consumer Credit Counseling Services, Transitional Living Services, Township Supervisors, PADS, and a myriad of private and public social service organizations.

The following briefly highlight's some of the relationships the VAC has with other agencies.

United States Department of Veterans Affairs

The USDVA is divided into three distinct organizations that deal directly with veterans or their families; the Veterans Benefits Administration (VBA), the Veterans Health Administration (VHA), and the National Cemetery Administration (NCA). In addition to attending VISN-12 Stakeholders meetings with the VISN Director, the Commission works with the three individual VA agencies within the VA.

The VAC provides transportation for veterans to various medical facilities, assist veterans in enrolling for treatment with the VHA, and we have a seat on the Veterans Affairs medical center North Chicago Stakeholders Advisory Committee. On the Stakeholders Committee, we meet with other stakeholders, VAMC staff, and representatives from local, state, and federal legislators to review problems, offer advice, and perhaps assist in the resolution of these problems. VAC Transportation Service Providers are available to assist patients resolve problems with medical appointments and communicating concerns to hospital staff.

Most benefits provided on behalf of a deceased veteran are now handled at the funeral home. On occasion the family is unable to locate necessary information needed to get VA burial benefits. The VAC assists with locating and identifying needed documentation on behalf of the veteran. The VAC also assists the family in filling out the VA forms needed for some of the burial benefits.

The VBA is primarily concerned with veteran's benefits in the areas of disability compensation, pension, insurance benefits, or other financial benefit programs. This may be construed as a rather confusing environment, however. If the veteran represents himself/herself in the filing of claims, which is his or her right, quite often the benefit received is much less than actually deserved. It is in the veteran's best interest to apply for these benefits using an accredited veteran service officer. In addition to working with Service Organizations at the VA Regional Office on behalf of the veteran, the VAC Superintendent is an Accredited Service Organization Representative to the VA for NACVSO, AMVETS, and the American Legion. The Commission's Veterans Service Officer is accredited with NACVSO. We have the ability to expedite the acquisition of supporting documentation from local medical professionals and are available to guide and counsel the veteran in face to face meetings. As a result of a more informed and a growing veteran's population in McHenry County, the VAC has been assisting a greater number of veterans with their claims. Over 2009, our office adjudicated and/or developed claims that accounted for \$503,130.00 of new VA compensation and pension monies that came to the county. Thanks to VA claims work done by the VAC from 2006 through 2009, approximately \$1,473,538 (including VA COLA increases) was provided to McHenry County Vets.

Illinois Department of Veterans Affairs

The VAC has been working on developing a closer relationship with the IDVA. Over 2009 the VAC Superintendent and the IDVA County VSO have worked together to inform elderly veterans and their families of benefits to which they may be eligible.

The IDVA managed the Illinois Veterans Lottery Grant from which the VAC was able to continue a restorative dental services program for veterans in McHenry and Boone County's.

McHenry County Government

The Veterans Assistance Commission routinely works with the McHenry County Board and other county officials to meet the needs of our local community. County Departments routinely assist the VAC with common administrative functions which frees our staff to spend more time on veteran's issues. Over 2009 the McHenry County Board assisted the VAC in applying for and receiving a Pace minibus lease, and a transit grant for the maintenance and fuel for the bus.

McHenry County Housing Authority

MCHA and the VAC have a good working relationship and provide referrals to each other. During the months of October thru May we normally refer clients to MCHA for assistance with utilities utilizing the Low Income Home Energy Assistance Program (LIHEAP). The MCHA assisted the VAC with receiving an ARRA grant to help provide more outreach services to our veterans community.

Township Supervisors General Assistance

Township Supervisors have been very good about ensuring veterans get an appointment with the VAC. In most cases, the VAC had been able to provide assistance to qualified veterans freeing up Township General Assistance monies for other at need families. In 2009 the VAC Superintendent joined Township Supervisors throughout the State for General Assistance Training (GATI). The training and resources provided through GATI helped the VAC of McHenry County understand the legal background behind the General Assistance Program. Some of what was learned was incorporated into our Veterans Assistance Program.

Illinois Department of Employment Security

The IDES –VETS section brought on a new Veterans Employment Specialist over 2009. Mike Ruffner has worked closely with VAC clients to help them prepare for the job market.

Faith In Action

The VAC partnered with Faith in Action, a volunteer based organization that assists senior citizens. Faith in Action transports many of our clients who have appointments at the North Chicago VA Medical Center from their homes to VAC's VA Hospital Transportation Service pick-up Points.

Financial Assistance

The Commission, in accordance with the Military Veterans Assistance Act, provides financial assistance to indigent and needy veterans and their families. We have provided the following funding to needy veterans and their families in McHenry County:

2008 Total	Food	Rent	Utilities	Travel	Medical	Indp. Living
\$222,629.48	\$18,705.60	\$124,016.13	\$41,980.21	\$4,490.61	\$ 919.93	\$17,392.01

2009 Total*	Food	Housing	Utilities	Travel	Medical	Indp. Living
\$256,177.86	\$22,823.94	\$139,206.29	\$51,860.70	\$1,377.00	\$ 428.65	\$40,481.28

%Change	Food	Housing	Utilities	Travel	Medical	Indp. Living
+15.07%	+22.02%	+12.25%	+23.54%	-69.3%	-53.4%	+132.8%

* A difference of \$2,942.97 exists as a result of how the two accounting programs (The Auditors 'Performance Series' and the VAC's 'Virtual Veteran') calculate expenses at the end of the fiscal year. The difference is most likely due to food vouchers so the difference was subtracted from Food in order to balance with the Auditors figures.

FOOD

All food purchases were made by voucher to various supermarkets and groceries located within the County, Sullivan Foods in Harvard and McHenry; Wisted's Grocery in Marengo and Woodstock; and Vans Grocery in Richmond. Veterans are not allowed to purchase alcohol or tobacco products with these vouchers. Beginning December 2009 eligible applicants will be provided with 'gift cards' to either Aldi Food or Wisted's.

In addition to vouchers, referrals are made to local food pantries. Also, some Posts provided holiday food baskets for needy families in their area. Finally, the Transitional Living Services (TLS) in Hebron was providing meat boxes on a monthly basis to needy veterans in McHenry County.

Housing

Rental or mortgage payments are made by check directly to the landlord or bank. The bulk of Veterans Assistance went to sheltering veterans and/or their families (54.51% of total assistance granted). Most of the housing assistance went toward rental payments. Monies also were used to lease emergency beds at the PADS Day Center.

Utilities

Utility payments are made by check directly to the vendor. We will cover bills submitted by the veteran for payment to Commonwealth Edison, Northern Illinois Gas Corp., Waste Management, Inc. and the water and sewage departments of the various municipalities. We did cover local telephone bills for veterans, who had their physicians certify that telephone service was medically necessary. In October 2009 the VAC began providing assistance for phone service on a single family phone up to \$40.00.

Over half of the families eligible for assistance from the VAC were also able to get energy assistance from LIHEAP. High unemployment resulted in a tremendous demand for utility assistance. Also, families whose home was in foreclosure tended to pay utilities only.

Travel

Travel is funded in one of two ways. For those veterans who do not have their own vehicle, we provide 10 ride passes for the PACE bus system. For others, who are looking for work and/or require their automobiles for medical needs, we issue vouchers made out to the Woodstock Mobil Service Station. Travel assistance declined after the VAC requested that eligible veterans start keeping mileage logs of where they went to look for work or for medical. Beginning January 2010 Pace Bus Passes will be provided by the VAC to the Veterans Employment Rep with IDES. This will help those vets looking for work to receive transportation assistance without going to multiple offices.

Medical

Medical assistance is not typically provided by the VAC. Medical services are provided if funding is available through grants. Over 2009 the VAC used grant monies awarded by the Illinois Department of Veterans Affairs – Veterans Lottery Grant Program to assist low income veterans with significant dental problems. The Veterans Restorative Dental Program is a partnership between the VAC and the McHenry County Dental Society.

The VAC also administers a Veterans Eye Care Program thanks again to grant monies made available through the IDVA's Veterans Lottery Grant. This helps low income veterans cover the costs of the eye exam and glasses. The Veterans Eye Care Program is a partnership with the VAC and WalMart.

Independent Living

In addition to transitional centers, halfway houses, and assisted living facilities, the VAC can help fund services that assist veterans so they can remain at home or become more independent. Such services would include financial counseling, and in home assistance.

Assistance By Township

The VAC had previously provided a Veterans Financial Assistance breakdown by Township, the conversion to Virtual Veteran does not yet allow us to make this breakdown. It is expected that the software feature will be available sometime in 2010.

Total Assistance Breakdown

The following table is a complete breakdown of the VAC Budget as categorized in the Virtual Veteran Program. The following categories represent Veterans Financial Assistance:

Food	Housing Mortgage Rent	Independent Living
Medical	Transportation Bus Ticket Gasoline	Utilities Electric Gas Propane / Fuel Oil Sewer / Water Telephone Trash

Total Requested: \$570640.60
Total Assisted: \$568186.99

Financial Aid Type	Total Entries	Requested	Assisted
Dental	23	\$42998.90	\$42998.90
Eyeglasses	1	\$731.00	\$731.00
Food	318	\$26085.78	\$25766.91
Gasoline	24	\$761.49	\$619.46
Housing Mortgage	86	\$51425.99	\$50265.02
Housing Rent	211	\$89981.78	\$89046.52
Independent Living	151	\$40482.00	\$40481.28
Medical	2	\$428.65	\$428.65
Other	13	\$2288.97	\$2288.97
Reimbursement of Financial Assistance	17	\$301.34	\$301.34
Transportation Bus Ticket	31	\$757.50	\$757.50
Transportation Cab	92	\$4175.19	\$4175.19
Transportation Train	0	\$0.00	\$0.00
Utilities Electric	113	\$24269.33	\$24269.34
Utilities Gas	107	\$21982.81	\$21829.15
Utilities Propane or Fuel Oil	0	\$0.00	\$0.00
Utilities Sewer	6	\$973.77	\$973.77
Utilities Telephone	0	\$0.00	\$0.00
Utilities Trash	14	\$1229.33	\$1229.33
Utilities Water	35	\$3559.11	\$3559.11
VAC Bus Service	230	\$85719.76	\$85977.45
VAC Office	289	\$171497.23	\$171497.43

Transportation Services

The Veterans Assistance Commission has been providing free transportation services for veterans to the North Chicago VA Medical Center since 1990. We maintain a 12 passenger and an 11 passenger minibus, an 8 passenger high-top van, and two 4 passenger handicap access minivans. The Commission employs 6 per diem Transportation Service Providers, (TSP).

All staff members are required to maintain an up to date certification in Defensive Driving, Basic First Aid, and Cardiopulmonary Resuscitation. Additionally, all TSP's and Safety Sensitive office staff are required to pass a DOT physical and are subject to random drug and alcohol screening. In addition to providing transportation service the TSP's intervene on behalf of patients addressing concerns at the VA Hospital and assisting with setting up appointments. They also maintain contact with many of our older veterans who live alone.

In October of this year the McHenry County Board helped the VAC enter into a lease agreement with PACE Suburban Bus. The agreement provided the VAC with a 12 passenger handicap lift bus. The vehicle replaces an older 2000 minivan. We anticipate needing to replace our 2003 minibus sometime during 2010.

This year we also entered into a partnership with Faith in Action. Volunteers from Faith in Action have been assisting some of our clients who are unable to get to the pick-up points on their own. This partnership led to a transit grant which helps Faith in Action meet the increased demand for their services, and helps the VAC with fuel and maintenance for the Pace bus. The VAC also has a number of volunteers who assist clients who are not eligible for assistance from Faith in Action.

Our veterans can choose to be picked up from one of four centralized pick up points; Burger King in Crystal Lake, the VFW and Green Street Parking in McHenry, and the Train Station in Woodstock. With the change in how transportation is provided the VAC is now able to help our veterans get to appointments from 8:00am – 2:00pm (previously we were at the hospital only from 9:00am – noon).

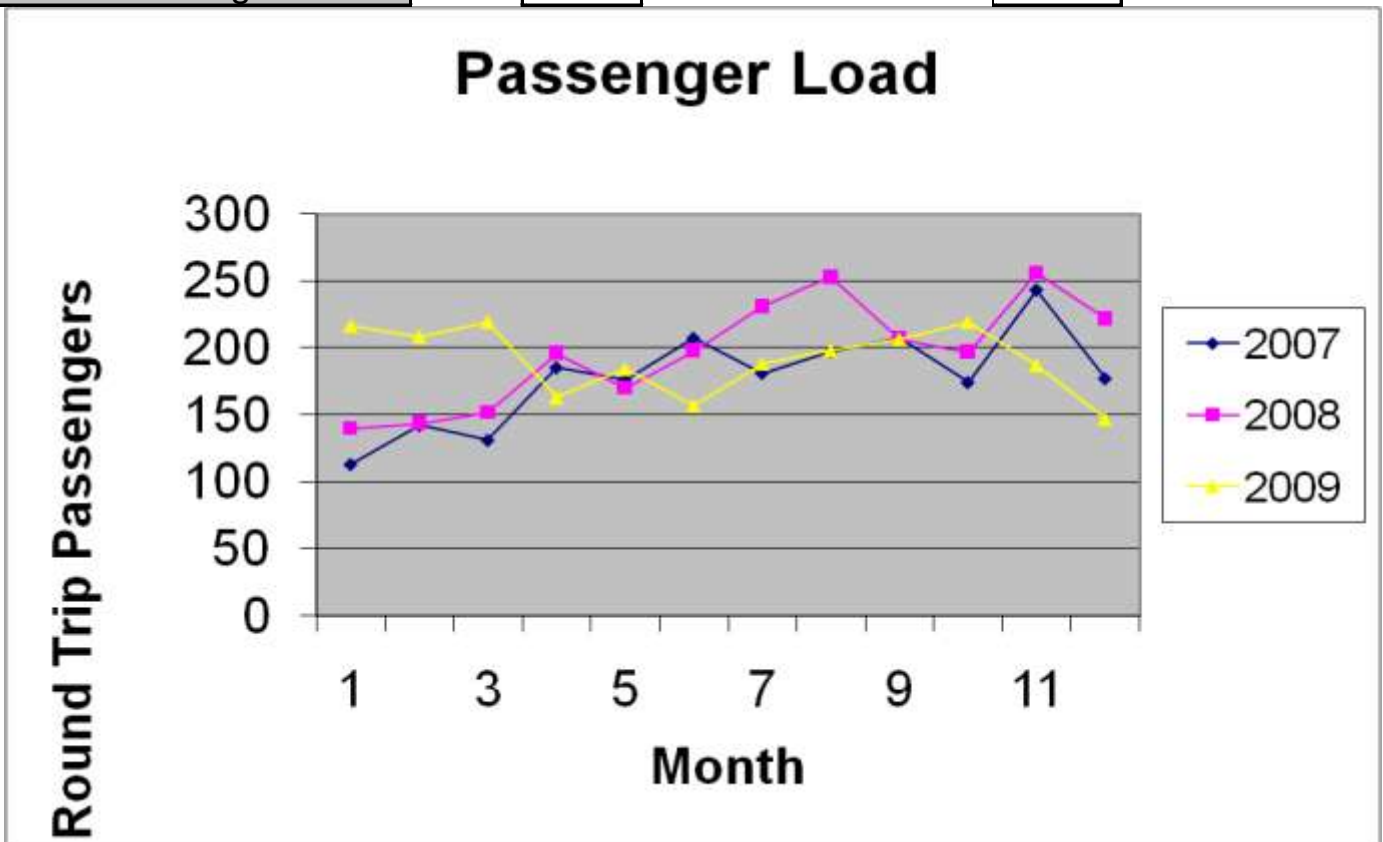


The following table gives a breakdown of passengers carried for the past three Fiscal Years. There was an 11% increase in ridership in 2008 compared to 2007 (2366 passenger round trips).

This was likely due to the recession and the increased services available at the VA Medical Center in North Chicago. Over 2009 we had a 3% drop which was likely the result of changing to centralized pick-up points and limiting service to only VA North Chicago or the McHenry Clinic. The VA and the Navy will be finalizing the merge into a federal medical center some time in 2010.

The figure under Percent Capacity is a measure of the VAC's annual transportation capacity. The goal is to not exceed 70% capacity at which point we would be in need of replacing a smaller vehicle with a larger vehicle.

Month	2007	2008	%Change 2007	Ave. % Change	2009	%Change 2008	Ave. % Change
December	113	140	23.9%	23.9%	216	54.3%	54.3%
January	142	144	1.4%	11.4%	208	44.4%	49.3%
February	131	152	16.0%	13.0%	219	44.1%	47.5%
March	185	196	5.9%	10.7%	163	-16.8%	27.5%
April	176	170	-3.4%	7.4%	184	8.2%	23.4%
May	207	198	-4.3%	4.8%	157	-20.7%	14.7%
June	181	231	27.6%	8.5%	188	-18.6%	8.4%
July	197	253	28.4%	11.4%	198	-21.7%	3.3%
August	207	207	0.0%	9.9%	206	-0.5%	2.8%
September	174	197	13.2%	10.2%	219	11.2%	3.7%
October	243	256	5.3%	9.6%	187	-27.0%	0.0%
November	177	222	25.4%	10.9%	147	-33.8%	-3.1%
Passengers	2133	2366			2292		
Equal Time	2133	2366			2292		
Percent Capacity	61.0%	68.6%	Goal <70%		60.4%		
Percent Change		12.44%			-11.94%		



2009 Highlights

Goals Met:

- VAC Accredited Service Officers developed claims that resulted in \$3,724,189 from FY 2000 – FY 2009. This figure is equal to arrears payments from the VA plus 12 months of VA disability or VA pension benefits. Our 2009 goal was to exceed \$3,400,000.
- Over 2009, VAC Accredited Service Officers successfully developed claims that resulted in \$503,130.00 in new claims dollars actually in the pockets of McHenry County veterans. Our goal for 2009 was \$370,000, the office expected to exceed \$500,000 beyond 2010.
- The office successfully converted to a near paperless office 3 years ahead of schedule.
- The Commission completed the revisions to their By-Laws and expects final approval in December 2009. The McHenry County Board will also be voting on acceptance of the revised By-Laws.
- The VAC Outreach and Extended Hours Program continues to expand and provide services to veterans and/or their families. Our part time VSO uses the mobile office to visit veterans who cannot get to our office. One such visit resulted in saving a veteran's family from financial disaster. The outreach service the VAC provided resulted in the veteran receiving 100% disability as well as special monthly compensation from the VA.

Challenges Addressed:

- The VAC spent about 10 months going over the Rules and Eligibility Standards for the Veterans Assistance Commission of McHenry County. The Rules and Eligibility Standards define how financial assistance and other services are provided (a copy was forwarded to the Illinois Attorney General's Office). Changes included:
 - A clear definition of who is an eligible veteran.
 - We implemented a 30 day eligibility period for financial assistance.
 - Emergency Veterans Assistance was changed to expand assistance to families not eligible regular Veterans Assistance.
 - The Budget Computation Worksheet was refined so complicated formulas were performed by the computer.
- The VAC Transportation Service switched over to centralized pick-up points in March of 2009. Thanks to VAC Volunteers, Faith In Action Volunteers, and Township transportation services, a majority of veterans with transportation issues were able to make it to the pick-up points.
- The VAC started the process of posting Commission agendas and meeting minutes on our website. Additionally, the office has introduced sending monthly meeting information via e-mail.

In addition to goals that were met:

- We did outreach programs about the VA's non service connected pension and Aid & Attendance program at 4 nursing homes and the Illinois Association of Elder Abuse Investigators, participated in 3 public expo's, and 2 veterans stand downs.
- McHenry County had a 20.22% percentage increase in VA compensation and pension dollars over 2008. The State average increase was 16.19%.
- The Commission continued to work with the McHenry County Dental Society to provide restorative dental services to veterans in Boone and McHenry Counties. Funding for the program was thanks to a grant from the Illinois Veterans Lottery Grant Program. In March of 2009 the McHenry County Dental Society was formally recognized for its work with our veterans.
- The students of Crystal Lake North Elementary School had a fund raiser that resulted in an over \$1,200.00 donation to the VAC Inc.
- Working with the State of Illinois and McHenry County Archives the VAC updated its records management policy.
- The VAC partnered with WalMart Eye Care to provide needy veterans with eye exams and eye glasses. The program was funded thanks to a grant from the Illinois Veterans Lottery Grant Program.
- Thanks to becoming a near paperless office, the VAC was able to convert its 7'x10' file storage room into a useable office for our Outreach Service Officer.
- Working with the McHenry County Board, the VAC was able to lease a 12 passenger Pace vehicle to replace the ageing 2000 minivan.
- Partnering with Faith In Action, the VAC applied for and received a transit grant which is being used for fuel and maintenance of the Pace Bus.
- Through the combined efforts of the VAC, the VAC Inc, and A Solders Wish a veteran was able to stay in his home thanks to the installation of a stair lift.
- VAC Staff worked with local posts to identify families that needed food and toys over the Thanksgiving and Christmas holidays. Additionally, VAC Staff volunteered as Bell Ringers for the Salvation Army and assisted with Christmas Clearing House.
- The VAC's Outreach Program was able to provide information and/or services to 878 clients over 2009.

2009 Goals not met:

- The VAC had fallen well short of our goal of collecting \$5,000 in SSI Reimbursements.
- The VAC has put on hold a program to get private medical opinions from specialists for uninsured low income veterans who need these opinions for their VA disability claims.
- It was determined that sending an outreach officer to the PADS sites may not be the best use of our resources. Instead, we are encouraged to continue working with staff at the PADS Day Center.

Goals for 2010

- Exceed \$500,000 in new claims dollars into the hands of McHenry County's disabled veterans.
- Receive \$5,000 in reimbursements to the VAC for successful Social Security Income (SSI) claims.
- Coordinate with Township Supervisors to provide outreach services at the local townships.
- Service Officer Trainee to complete phase I & II of VAC Service Officer Training.
- Identify and take advantage of training programs offered by other service agencies so VAC staff can better understand requirements for other services offered by other local agencies.
- Explore grant opportunities to assist homebound veterans with In Home Assisted Living.
- Continue to expand agency agreements to better serve the McHenry County veterans community.

Challenges for 2010

Financial Assistance:

- Unemployment is expected to remain high and with uncertainty in the economy the VAC anticipates greater demand for financial assistance, especially from new clients who have exhausted other financial options. At the same time the VAC is drawing down reserve funds to meet this challenge due to reduced tax revenue.

VA Claims:

- The VAC is poised to be able to electronically transmit claim files directly to the VA Regional Office in Chicago. As soon as the VA is ready the VAC is ready.
- There continues to be growing demand to provide outreach services for disabled veterans, and vets who can't afford to take time off to meet with a VSO. To meet this demand the more resources will need to go toward outreach.

Beyond 2010

- With 2½ Accredited Service Officers filing claims on behalf of our local veterans it is anticipated that the VAC will exceed \$1,000,000 in new claims dollars coming into McHenry County Veterans annually.
- We would like to have monthly visits to the VA Regional Office so we can familiarize ourselves with the process and get updates for some of our clients.
- With the 9th largest concentration of veterans in the State, McHenry County veteran's rank 14th in percentage of Compensation and Pension received from the VA. With 2½ Accredited Service Officers the VAC expects McHenry County to rank in the top 10 within 3 years.
- Services from the VAC to the veterans' community will continue to adapt to McHenry County's growing veterans population and their changing needs.
- Hire a second part time Outreach Veterans Service Officer to meet the growing demand for in home service visits.

Appendices

**Appendix A
Officers, Committee Members, and Staff**

Elected Officers / Executive Board

Chairman Gary Jenson, Algonquin
Senior Vice Chairman Joe Kersten, Woodstock
Junior Vice Chairman Ted Anderson, Woodstock
Treasurer Gerald Raske, Wonder Lake
Judge Advocate Ray Rigsby, McHenry
Sergeant-at-Arms Mike Wisniewski, McHenry

Appointed Officers

Secretary Mike Wisniewski, McHenry
Parliamentarian Ray Rigsby, McHenry
Chaplain Roger Lasko, McHenry

Board of Appeals

Chairman Gary Jenson, Algonquin
World War II Era, Kenneth Kraft, Hebron
Korean War Era, Jerry Raske, Wonder Lake
Vietnam Era, Eugene Boxlitner, Marengo
Gulf War Era, Mike Wisniewski, McHenry
Member at Large, Open, McHenry
McHenry County Board Chairman's Representative, Ed Dvorak Crystal Lake

Staff

Superintendent Michael Iwanicki, Wonder Lake
Veterans Service Officer - Outreach, Cheryl Kirsch, Crystal Lake
Veterans Service Officer – Trainee, Earl Videan, Crystal Lake
Administrative Specialist Jane Dorfner, Wonder Lake
Transportation Service Provider Jim Duddy, Spring Grove
Per Diem Transportation Service Provider David Ayers, Cary
Per Diem Transportation Service Provider James Koch, McHenry
Per Diem Transportation Service Provider Ron Nickels, Woodstock
Per Diem Transportation Service Provider Tony Handzel, McHenry
Per Diem Transportation Service Provider Roy Allsup, McHenry
Per Diem Transportation Service Provider Jack Reasinger, McHenry

Appendix B

Commission Members

The American Legion

Post 119, Fox River Grove
Delegate: Rob DePaul
Alternate: Vacant

Post 171, Crystal Lake
Delegate: Floyd Miras
Alternate: "Buck" Pearson

Post 192, Marengo
Delegate: Gene Boxleitner
Alternate: John Prindes

Post 253, Richmond
Delegate: Bob Howe
Alternate: Paul Offerman

Post 265, Harvard
Delegate: Ed Haldeman
Alternate: Don Barrett

Post 276, Cary
Delegate: Neal Donner
Alternate: Elroy Fitzgerald

Post 412, Woodstock
Delegate: Dwayne Rainey
Alternate: Vacant

Post 482, Union
Delegate: Lyle Krause
Alternate: Vacant

Post 491, McHenry
Delegate: Roger Lasko
Alternate: Jerry Raske

Post 606, Hebron
Delegate: Art Erickson
Alternate: Ken Kraft

Post 673, Huntley
Delegate: Lorelee Stump
Alternate: Gail Weir

Post 1231, Lake in the Hills
Delegate: Gary Jenson
Alternate: Open

AMVETS

Post 245, Cary
Delegate: Dale Carpenter
Alternate: Gary Foster

Post 269, Woodstock
Delegate: Donald Stage
Alternate: Ted Anderson

Marine Corps League

McHenry County Detachment
Delegate: Gerald Haven
Alternate: Herb Zabroski

Polish Legion of American Veterans

Post 188, McHenry
Delegate: Zenon Sasak
Alternate: James Koch

Veterans of Foreign Wars of the U.S.

Post 4600, McHenry
Delegate: Ralph Diedrich
Alternate: Ray Rigsby

Post 5040, Woodstock
Delegate: Tom Gillespie
Alternate: Arnie Doerfert

Post 8249, Harvard
Delegate: Tom Ensign
Alternate: Rex Ritter

Post 11496, Johnsborg
Delegate: Steve Fike
Alternate: Open

Post 12014, Crystal Lake
Delegate: William Tomilin
Alternate: Vacant

Vietnow

McHenry County Chapter
Delegate: Joe Kersten
Alternate: Bobby Jones

**Appendix C
Distribution List**

Ken Koehler	Chairman	McHenry County Board
Kurt Daesch	Secretary	Illinois Association of County VAC's
Ed Dvorak	County Board Rep	McHenry County Board
Lynn Orphal	Chairman	Public Health & Human Services Committee (+6)
	Supervisors	McHenry County Townships (17)
	State Senator	U.S. and State Representatives (5)

Veterans Assistance Commission of McHenry County

Gary Jenson	Chairman
Joe Kersten	Sr. Vice Chairman
Ted Andersen	Jr. Vice Chairman
Gerald Raske	Treasurer
Ray Rigsby	Judge Advocate
Michael Wisniewski	Sergeant at Arms
Roger Lasko	Chaplain

Veterans Service Organization's

American Legion

Commander	Post 119	Fox River Grove
Commander	Post 171	Crystal Lake
2009 Parliamentarian Dale Carpenter	Post 192	Marengo
Commander	Post 253	Richmond
Commander	Post 265	Harvard
Commander	Post 276	Cary
Commander	Post 412	Woodstock
Commander	Post 482	Union
Commander	Post 491	McHenry
Commander	Post 606	Hebron
Commander	Post 673	Huntley
2009 VAC Chairman Gary Jenson	Post 1231	Lake in the Hills
Commander	County Council	Marengo

AMVETS

Commander	Post 245	Cary
2009 Jr. Vice Chairman Ted Anderson	Post 269	Woodstock

The Marine Corps League

Commandant	McHenry County Detachment	Woodstock
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Polish Legion of American Veterans

Commander	Post 188	McHenry
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Veterans of Foreign Wars

Commander	Post 4600	McHenry
Commander	Post 5040	Woodstock
Commander	Post 8249	Harvard
Commander	Post 11496	Johnsburg
Commander	Post 12014	Crystal Lake

Vietnow

President	McHenry County	McHenry
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Four (4) File Copies

Appendix D
Tables and Graphs

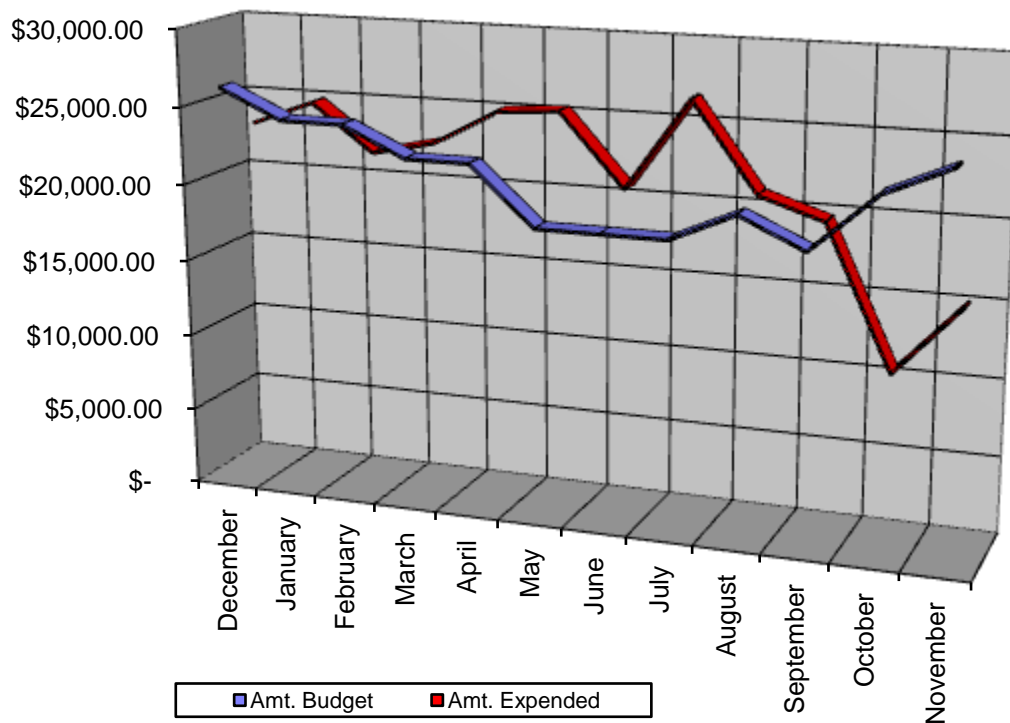
Financial Assistance Overall

The following Tables and Graphs provide an overall picture of the Financial Assistance we provided to veterans and their families this past year. The VAC uses the Health and Human Services Poverty Level Guidelines (PLG) to establish an eligibility guideline. Pay out levels and income caps are determined each year after the Guidelines are published (usually in late February). The Commission uses 135% of the PLG for general assistance. Emergency Housing & Emergency Utility assistance have a separate set of guidelines.

We had 1,909 requests for financial assistance over 2009. Total financial assistance provided was \$256,177.86 broken down between Groceries, Rent and Mortgage Payments, Utility Bills, Transportation Expenses (excluding the Transportation Services Program), Medical Payments (other than dental), Independent Living Fees, and Emergency Housing and Utility Payments. This figure represents a 15.07% increase in assistance granted over 2008, and is \$6,177.86 over what was projected.

The VAC provided referrals to various agencies including; Consumer Credit Counseling Services, Illinois Workforce – VETS Section, McHenry County Housing Authority, and the Illinois Department of Human Services. Coordinating efforts helped eligible applicants recover financially in a shorter period of time.

2009 Monthly Veterans Assistance



Financial Summary For Fiscal Year 2009

The difference between the Total Requested and the Total Assisted is related to assistance that was authorized in one month and paid in another month. Figures are also available for expenses related to the VAC Transportation Service and VAC Office Expenses. There is a \$2,060.27 difference between the McHenry County Auditor and the VAC. This appears to be caused by a difference between how the Auditors system and Virtual Veteran account for yearend expenses. Labor and Administrative costs were categorized as VAC Bus Service and VAC Office. Administration and Labor accounted for just over 45% of the total budget. VAC Office came up blank due to a glitch in the program.

Print Date: 1/19/2010

**Assistance Summary
12/1/2008 Thru 11/30/2009**

Page Number

Total Requested:	\$570640.60
Total Assisted:	\$568081.74

Financial Aid Type	Total Entries	Requested	Assisted
Dental	23	\$42998.90	\$42998.90
Eyeglasses	1	\$731.00	\$731.00
Food	318	\$26085.78	\$25766.91
Gasoline	24	\$761.49	\$619.46
Housing Mortgage	86	\$51425.99	\$50265.02
Housing Rent	211	\$89981.78	\$88941.27
Independent Living	151	\$40482.00	\$40481.28
Medical	2	\$428.65	\$428.65
Other	13	\$2288.97	\$2288.97
Reimbursement of Financial Assistance	17	\$301.34	\$301.34
Transportation Bus Ticket	31	\$757.50	\$757.50
Transportation Cab	92	\$4175.19	\$4175.19
Transportation Train	0	\$0.00	\$0.00
Utilities Electric	113	\$24269.33	\$24269.34
Utilities Gas	107	\$21982.81	\$21829.15
Utilities Propane or Fuel Oil	0	\$0.00	\$0.00
Utilities Sewer	6	\$973.77	\$973.77
Utilities Telephone	0	\$0.00	\$0.00
Utilities Trash	14	\$1229.33	\$1229.33
Utilities Water	35	\$3559.11	\$3559.11
VAC Bus Service	230	\$85719.76	\$85977.45
	289	\$171497.23	\$171497.43

Activities Report for 2009

Veterans Assistance Commission began documenting all information in the Virtual Veterans Program. Using the program has significantly reduced the amount of administrative time being used to track information regarding contact information, and client services.

The following is the activities report for 2009

<u>Contact Code</u>	<u>Contact Description</u>	<u># Of Contacts</u>
Email	Email	8
Fax	Fax	40
Outreach	Outreach	878
Scheduled Appointment	Scheduled Appointment	1338
Telephone	Telephone	5535
VAC Bill Payment	Payment of Operating Expenses	208
Walk In	Walk In	753
Letter	Letter	266
Record Review	Reviewing Client Records	2335
Blank	Records Without Contact Types	2219
	Total Contacts:	13580

<u>Service Types</u>	<u># Of Contacts</u>
Appeal To VA	12
Letters / Notes	2
Burial Benefits - VA	11
Medals Request	0
Burial Benefits - County	6
Miscellaneous	275
Compensation Claim	521
NSC Pension Claim	73
Death Pension	65
POA	0
Dental Restoration	63
Presentations	2
DIC	44
Referrals Service	191
Discharge	3
VA Unemployable Claim	3
Education	7
VA Special Comp.	1
Elected Official Request	36
VAC Office Expense	106
EVR	2
VAC Transport Expense	96
Financial Assistance	1909
VAC Transport Service	3466
Healthcare Benefits	100
Vets Records Request	16
Information	4704
VA Inpatient Rehab	3
Found Employment	2
Total Services	11719

VA Expenditures Summary for 2007

The following information is a breakdown of VA Compensation and Pension dollars that went to each county in the state. The information also includes Superintendent Mike Iwanicki's analysis of the information.

Average County Information

Average County Total Comp & Penn	2007	7221.61	\$875.16
Average County Total Comp & Penn	2008	8346.56	\$1,035.57
Total Change from 2007		15.58%	18.33%

The Following formula was used to determine claims dollars lost due to veterans moving or dying, and estimated increase due to claims development less COLA increases.

	State	McHenry Co.
2007 Total County C&P times 1000.	\$736,603,832	\$10,983,419
Above result time the COLA increase	\$42,723,022	\$637,038
2008 Veterans Population in County <i>minus</i> 2007 Population	-19,575	(163)
Difference in Population times 2006 Average C&P per Veteran	-\$17,131,506	-\$142,719
Above result times the COLA Increase (2.3%)	-\$993,627	-\$8,277.68
Total effect from loss of Veterans = sum of above 2	-\$18,125,134	-\$150,996
Non-Claim development related increase = COLA Increase minus above	\$24,597,888	\$486,042
Total Increase/(Decrease) in C&P = 2008 C&P minus 2007 C&P times 1000	\$114,745,354	\$2,221,360
Increase from Claims Development = above minus non-claim development	\$90,147,465	\$1,735,319

Highlight = Mean or Center (Cook county was removed to calculate mean Except for %Change from 2007-2008)

New Comp and Penn dollars from claims developed by the VAC of McHenry County was greater than 15.8% of the total increase in C&P over 2007. The Cost of living (COLA) increase adjusted with the loss of veterans accounted for an estimated 21.88% of the total C&P increase in 2008. State wide C&P increased by just over \$18,596,304. The approximate COLA increase adjusted with the loss of veterans accounted for approximately \$24,597,888 or 21.44%. Adjusting for the change in population and COLA increase, the VAC accounted for 20.20% of new claims development.

VA EXPENDITURES FOR FY 2008
Expenditures in \$000

COUNTY	vp#	Veteran Population	Comp \$#	Comp & Pension	Ave C&P Per Vet	Ave#	2006 - 2007			
							Total C&P		Ave Per Vet	
							%#	%Change	%#	%Change
* CARROLL	67	1,605	80	\$ 1,482	\$ 923.39	75	64	12.67%	71	14.13%
* COOK	1	257,438	1	\$ 256,135	\$ 994.94	63	73	12.06%	55	16.59%
* DEKALB	19	7,394	29	\$ 5,095	\$ 689.16	97	10	26.82%	9	27.41%
* DOUGLAS	66	1,611	83	\$ 1,410	\$ 875.27	80	101	3.26%	101	4.42%
* DU PAGE	2	51,780	4	\$ 36,148	\$ 698.09	96	16	23.24%	15	25.95%
* EFFINGHAM	44	2,905	52	\$ 2,711	\$ 932.97	73	95	6.58%	96	7.55%
* FULTON	38	3,408	44	\$ 3,115	\$ 913.90	76	34	19.98%	27	22.36%
* GRUNDY	34	3,742	48	\$ 2,924	\$ 781.53	90	6	27.79%	10	27.39%
* HANCOCK	58	1,773	60	\$ 2,226	\$ 1,256.08	34	7	27.51%	8	28.96%
* HENDERSON	89	901	96	\$ 889	\$ 986.04	65	11	24.92%	14	26.42%
* HENRY	29	4,752	32	\$ 4,674	\$ 983.47	68	23	21.77%	23	23.97%
* IROQUOIS	47	2,757	51	\$ 2,830	\$ 1,026.42	61	39	19.22%	41	20.49%
* JERSEY	52	2,400	49	\$ 2,860	\$ 1,191.44	45	76	11.68%	79	12.72%
* KANE	7	25,432	8	\$ 16,697	\$ 656.53	99	25	21.32%	26	23.01%
* KANKAKEE	18	8,398	19	\$ 10,365	\$ 1,234.31	38	59	13.37%	61	15.38%
* KENDALL	24	5,764	33	\$ 4,230	\$ 733.88	94	3	30.59%	6	30.00%
* KNOX	28	4,795	24	\$ 5,854	\$ 1,220.74	42	22	22.15%	16	25.49%
* LA SALLE	16	9,827	17	\$ 10,525	\$ 1,071.02	58	89	8.10%	89	10.43%
* LAKE	4	41,334	3	\$ 40,665	\$ 983.83	67	56	14.14%	56	16.17%
* LEE	48	2,547	47	\$ 2,927	\$ 1,149.19	51	15	23.65%	12	27.19%
* LIVINGSTON	45	2,891	53	\$ 2,684	\$ 928.20	74	2	32.30%	2	35.95%
* MACON	17	9,745	16	\$ 10,720	\$ 1,100.07	54	42	17.70%	35	21.39%
* MACOUPIN	27	4,859	25	\$ 5,613	\$ 1,155.18	50	37	19.38%	32	21.65%
* MADISON	6	25,898	6	\$ 28,588	\$ 1,103.84	53	53	14.98%	51	17.13%
* MASON	68	1,581	84	\$ 1,382	\$ 874.06	81	83	10.49%	78	13.15%
* MCDONOUGH	51	2,416	39	\$ 3,758	\$ 1,555.40	21	19	22.50%	22	24.10%
* MCHENRY	9	20,361	14	\$ 13,205	\$ 648.52	100	30	20.22%	37	21.19%
* MCLEAN	14	11,522	18	\$ 10,454	\$ 907.27	77	49	15.73%	59	15.77%
* MERCER	57	1,801	79	\$ 1,565	\$ 868.84	82	38	19.22%	44	19.19%
* MONTGOMERY	50	2,471	43	\$ 3,247	\$ 1,313.70	30	65	12.56%	60	15.75%
* OGLE	26	4,924	37	\$ 3,871	\$ 786.14	89	27	20.79%	38	21.13%
* PEORIA	11	14,822	15	\$ 12,208	\$ 823.63	86	46	16.17%	43	19.39%
* PIATT	65	1,639	90	\$ 1,161	\$ 708.62	95	32	20.18%	30	21.75%
* ROCK ISLAND	12	12,942	11	\$ 13,917	\$ 1,075.32	57	26	21.05%	21	24.25%
* SAINT CLAIR	5	27,255	2	\$ 51,691	\$ 1,896.59	12	31	20.22%	34	21.44%
* SANGAMON	10	16,510	9	\$ 16,260	\$ 984.81	66	40	18.67%	33	21.45%
* SCHUYLER	93	652	89	\$ 1,208	\$ 1,853.79	13	1	37.15%	1	40.61%
* STEPHENSON	30	4,334	34	\$ 4,225	\$ 975.03	69	57	13.54%	65	15.09%
* TAZEWELL	13	12,483	20	\$ 9,591	\$ 768.32	92	28	20.28%	28	22.36%
* WARREN	79	1,355	72	\$ 1,768	\$ 1,304.32	31	80	11.23%	74	13.97%
* WASHINGTON	72	1,515	70	\$ 1,773	\$ 1,170.48	48	97	6.08%	98	7.04%
* WHITESIDE	23	5,775	26	\$ 5,533	\$ 958.09	70	41	17.97%	45	19.07%
* WILL	3	41,641	5	\$ 32,340	\$ 776.62	91	18	22.60%	25	23.02%
* WINNEBAGO	8	23,308	7	\$ 20,692	\$ 887.77	78	55	14.78%	53	16.88%
* WOODFORD	39	3,364	61	\$ 2,142	\$ 636.89	101	4	30.16%	5	30.06%
ADAMS	21	6,024	21	\$ 9,394	\$ 1,559.40	20	67	12.28%	63	15.24%
ALEXANDER	90	832	71	\$ 1,773	\$ 2,131.45	7	102	-0.27%	102	2.00%
BOND	69	1,554	65	\$ 1,910	\$ 1,229.38	40	20	22.38%	19	24.89%
BOONE	36	3,496	58	\$ 2,320	\$ 663.59	98	81	11.04%	80	12.49%
BROWN	99	489	101	\$ 393	\$ 803.46	88	96	6.31%	97	7.40%
BUREAU	41	3,213	46	\$ 3,069	\$ 955.15	71	70	12.14%	70	14.47%
CALHOUN	98	507	95	\$ 920	\$ 1,815.23	14	91	7.72%	86	10.95%

CASS	80	1,337	77	\$ 1,582	\$ 1,183.13	46	36	19.57%	39	21.07%
CHAMPAIGN	15	11,365	10	\$ 14,188	\$ 1,248.40	35	60	13.29%	57	16.08%
CHRISTIAN	43	2,986	38	\$ 3,778	\$ 1,265.14	33	12	24.52%	13	27.06%
CLARK	74	1,447	59	\$ 2,304	\$ 1,592.16	19	77	11.59%	68	15.04%
CLAY	84	1,147	75	\$ 1,698	\$ 1,480.04	24	74	12.00%	64	15.11%
CLINTON	37	3,434	30	\$ 4,927	\$ 1,434.72	27	33	20.16%	36	21.27%
COLES	33	3,880	31	\$ 4,777	\$ 1,231.21	39	90	7.90%	88	10.75%
CRAWFORD	56	1,982	45	\$ 3,071	\$ 1,549.22	22	88	8.59%	87	10.77%
CUMBERLAND	87	1,000	87	\$ 1,336	\$ 1,336.07	29	61	13.11%	81	12.46%
DEWITT	64	1,648	85	\$ 1,356	\$ 822.90	87	63	12.70%	66	15.05%
EDGAR	62	1,673	57	\$ 2,431	\$ 1,453.57	25	75	11.94%	75	13.94%
EDWARDS	91	730	98	\$ 725	\$ 992.48	64	79	11.27%	84	11.73%
FAYETTE	61	1,711	68	\$ 1,872	\$ 1,094.03	55	66	12.55%	69	14.78%
FORD	75	1,417	88	\$ 1,245	\$ 878.38	79	85	9.41%	91	10.25%
FRANKLIN	31	4,248	22	\$ 9,231	\$ 2,173.25	4	35	19.97%	29	21.89%
GALLATIN	95	603	92	\$ 1,001	\$ 1,659.01	18	50	15.61%	48	18.05%
GREENE	70	1,543	76	\$ 1,679	\$ 1,088.09	56	84	9.85%	85	11.10%
HAMILTON	92	688	81	\$ 1,479	\$ 2,148.58	5	9	27.05%	3	31.50%
HARDIN	102	410	93	\$ 965	\$ 2,353.12	2	68	12.24%	67	15.04%
JACKSON	25	5,404	23	\$ 8,057	\$ 1,490.86	23	52	15.40%	52	17.01%
JASPER	88	956	94	\$ 961	\$ 1,005.29	62	86	9.07%	93	9.59%
JEFFERSON	35	3,613	27	\$ 5,201	\$ 1,439.40	26	45	16.61%	49	18.04%
JO DAVIESS	55	2,263	66	\$ 1,891	\$ 835.57	84	29	20.27%	31	21.74%
JOHNSON	82	1,204	55	\$ 2,572	\$ 2,136.39	6	93	7.06%	94	8.25%
LAWRENCE	71	1,542	69	\$ 1,803	\$ 1,168.83	49	62	12.98%	62	15.31%
LOGAN	49	2,539	64	\$ 1,925	\$ 758.33	93	24	21.60%	24	23.09%
MARION	32	4,189	28	\$ 5,123	\$ 1,222.80	41	43	17.44%	47	18.79%
MARSHALL	83	1,180	82	\$ 1,416	\$ 1,200.31	44	8	27.44%	4	31.19%
MASSAC	78	1,369	50	\$ 2,831	\$ 2,068.10	9	47	16.03%	46	18.88%
MENARD	86	1,118	91	\$ 1,063	\$ 951.33	72	5	29.18%	7	29.83%
MONROE	46	2,880	56	\$ 2,432	\$ 844.62	83	78	11.51%	83	11.76%
MORGAN	40	3,249	36	\$ 4,021	\$ 1,237.52	37	13	24.28%	11	27.28%
MOULTRIE	85	1,134	86	\$ 1,341	\$ 1,182.11	47	21	22.24%	18	25.28%
PERRY	59	1,772	42	\$ 3,460	\$ 1,952.87	11	69	12.19%	76	13.75%
PIKE	77	1,392	67	\$ 1,885	\$ 1,354.38	28	72	12.06%	72	14.10%
POPE	101	454	97	\$ 788	\$ 1,735.36	16	92	7.46%	90	10.36%
PULASKI	96	547	73	\$ 1,763	\$ 3,220.92	1	48	15.89%	42	19.44%
PUTNAM	94	645	99	\$ 536	\$ 830.13	85	17	23.18%	20	24.80%
RANDOLPH	42	3,072	40	\$ 3,697	\$ 1,203.50	43	14	23.66%	17	25.35%
RICHLAND	76	1,407	74	\$ 1,744	\$ 1,239.74	36	82	10.55%	82	12.24%
SALINE	53	2,382	35	\$ 4,164	\$ 1,748.11	15	94	6.80%	92	9.69%
SCOTT	100	486	100	\$ 508	\$ 1,045.03	60	71	12.08%	73	14.03%
SHELBY	54	2,316	54	\$ 2,598	\$ 1,121.62	52	54	14.96%	54	16.64%
STARK	97	513	102	\$ 219	\$ 427.26	102	100	4.14%	95	8.03%
UNION	60	1,726	41	\$ 3,468	\$ 2,009.32	10	58	13.37%	58	15.94%
VERMILION	20	6,553	12	\$ 13,853	\$ 2,114.09	8	87	8.94%	77	13.21%
WABASH	73	1,482	78	\$ 1,567	\$ 1,057.61	59	98	5.82%	100	5.84%
WAYNE	81	1,246	62	\$ 2,138	\$ 1,716.27	17	44	17.33%	40	20.95%
WHITE	63	1,649	63	\$ 2,098	\$ 1,272.15	32	99	4.41%	99	6.84%
WILLIAMSON	22	5,826	13	\$ 13,443	\$ 2,307.14	3	51	15.52%	50	17.69%
Illinois Totals		822,104		851,349	\$ 1,229.43			16.19%		
Total Change from 07'		(19,575)		114,745						
Change From 2007		-2.33%		15.58%						
				% Of Total Increase						
Estimate \$ Change non-claim increase				4,272	3.72%					
Estimate \$ Change from Claims Work				110,473	96.28%					