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ADDENDUM #2

Bid # 16-64 Provide Video Visitation for McHenry County Corrections Facility due September 20, 2016 at 2:00PM (CST)

Additions & Clarifications to RFP/Bid

Question #1:	How Far is the longest run from equipment room to farthest video station?
Response #1:	No more than 300 feet (We currently have 30 stations in use, all connected to the switch via copper cables)
Question #2:	Does the County have spare fiber (dark fiber) that is available for this project?
Response #2:	No Dark Fiber
Question #3:	Where within the facility will the monitor station be located?
Response #3:	One or two in each inmate Housing unit, Booking and 4-6 in the Front Lobby area
Question #4:	Please provide the total of video visitation sessions conducted in 2015 (or any consecutive 12-month total since 1/1/15).
Response #4:	<p>Year 2015</p> <p>Video Calls for the year: 16,292</p> <p>Total Video Call Minutes: 225,023</p> <p>— Offsite Visitor Video Call Minutes: 124,903</p> <p>— Lobby Visitor Video Call Minutes: 100,120</p> <p>Paid Video Call Minutes: 138,066</p>
Question #5:	Please provide the total amount of minutes of video visitation sessions conducted in 2015 (or any total minutes found in a consecutive 12-month period since 1/1/15).

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Response #5:	See Number 4
Question #6:	Please provide the revenue generated to the County in video visitation sessions in 2015.
Response #6:	2015 Jan \$509.35 Feb \$365.45 March \$651.85 April \$497.20 May \$307.40 June \$300.45 July \$444.20 Aug \$365.95 Sept \$518.90 Oct \$727.60 Nov \$701.75 Dec \$499.60
Question #7:	Please provide a current breakdown of rates to friends and families for video visitation sessions.
Response #7:	Current Rate is .50 per minute.
Question #8:	How many concurrent internet visits does the County require?
Response #8:	Currently we can have 26 concurrent visit for that is all the stations that we have in the housing areas.
Question #9:	Will the allow a vendor supplied on-premise recording storage server, provided it is a stand-alone server and does not utilize the County's network, for the proposed solution to be provided at NO COST to the County?
Response #9:	This is possible, I don't see why not.
Question #10:	The County requests that all questions be submitted by August 23, 2016 and the Bid due date is on September 6, 2016. Due to the Labor Day holiday, most vendors to ensure prompt arrival of their BID submissions will ship their response to the County on September 1, 2016. This leaves less than 7 business days for the County to respond to all questions, for vendors to digest the answers to key questions that affect their response for both the technical portion and the financial portion and then make adjustments. For this reason we respectfully request that the State extend the due date of this BID by 10 days to September 16, 2016.
Response #10:	See Addendum 1 for date changes
Question #11:	Is the vendor responsible for the demolition of existing video visitation system?
Response #11:	I do not believe so. We will have to work with the vender to remove existing during the install of the new.
Question #12:	Is there existing CAT6 or CAT5 cable run to each existing video visitation station that can be reused for the new stations?
Response #12:	Yes

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Question #13:	Is there existing CAT6 or CAT5 cable run to where new video visitation stations will be located at new locations?
Response #13:	Most likely no, but we do have existing data cables in some locations like the Jail Lobby.
Question #14:	Please state how many equipment rooms are utilized for the existing video visitation headend equipment, and state how many stations homerun to each equipment room.
Response #14:	We have 2 IT closets in the Jail area that we have switches in.
Question #15:	Are there existing equipment racks with space available for new headend equipment? Or should the Vendor include new equipment racks in each equipment room?
Response #15:	We should have enough rack space for a switch or two
Question #16:	Please state the cabling type used for the network backbone that connects all the equipment rooms for the existing video visitation system (fiber or copper cabling?). Can it be reused?
Response #16:	Both, We have copper from switch to unit, but we have fiber from switch to switch (Floor to Floor)
Question #17:	Is there 110VAC electrical service at each existing video visitation station location and at new locations? If not, please list how many locations will require new 110VAC outlets.
Response #17:	We have power at each current location
Question #18:	If new cabling is required, is the vendor responsible for installation?
Response #18:	Yes
Question #19:	Can the County provide the names of some local Electrical Contractors that could be used for any electrical requirements that may need to be met?
Response #19:	No
Question #20:	Will all new video visitation stations be located within 100 meters of an equipment room? Maximum distance limitation of CAT5 cable is 100 meters.
Response #20:	We do not exceed 300 feet on the data run
Question #21:	Who is the current internet service provider for the facility?
Response #21:	Comcast
Question #22:	What is the current up/down speed of your internet connection?
Response #22:	I believe we are paying for 50 down 10 up, but we normally rate slightly higher on the speed test.
Question #23:	Will the County provide the required internet service?
Response #23:	We have the modem and connection at our facility, but our current vender pays the internet bills and takes care of any internet issues we have with their system.
Question #24:	If any wiring is required, is the following approach acceptable for the conduit and wire for new stations? Above the ceiling and in areas that are not accessible by inmates provide plenum-rated cable not run in conduit. In inmate accessible areas, run plenum-rated cable in exposed EMT conduit. If this is not acceptable, please explain what method is required for new conduit wire.

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Response #24:	<p>Regarding using plenum rated cable.</p> <p>Plenum rated cable can be used above ceilings, it must be properly supported by J hooks securely mounted to the structure with spacing not to exceed 5'. All penetrations must be fire stopped using UL listed products that exceed the rating of the assembly being penetrated.</p> <p>Any cable that is being brought into areas that are not considered secure. This cable should be fished down walls and brought out using boxes and trim matching existing electrical or data devices. If walls are solid material and cable cannot be fished, surface mounted raceway in a color similar to the wall finish may be used and terminated into similar surface mounted receptacle boxes.</p>
Question #25:	How many computer workstations will be utilized for scheduling visits and /or administrative duties related to the Video Visitation System? Will the County provide these computer workstations, or does the Vendor need to provide them?
Response #25:	Currently our system is web based, and we log into a website to administer the application. If your system is not web based, then we would have to take a look to see if we have licensing issues
Question #26:	How many computer workstations will be utilized for monitoring video visits? Will the County provide these computer workstations, or does the Vendor need to provide them?
Response #26:	Same as above (#25)
Question #27:	Who is the provider of your current jail management system? Provide vendor name or name of software.
Response #27:	TriTech (InformJail)
Question #28:	What are the inside dimensions of the existing partitions that the existing visitor stations are installed in?
Response #28:	The two that I measured were 37 ¾ x 24 and 28 ¾ by 24
Question #29:	What are the inside dimensions of the existing metal partitions that the existing inmate stations are installed in?
Response #29:	The two that I measured were 37 ¾ x 24 and 28 ¾ by 24
Question #30:	Will you require a scheduling kiosk in the lobby for visitors to schedule visits without the intervention of administrative staff?
Response #30:	A kiosk should not be required as long as the public has access to your site via their computer or other wireless device.
Question #31:	Please provide a riser diagram of the existing system.
Response #31:	Not familiar with term.
Question #32:	Is proof of general liability insurance required as part of the proposal response, or is it only required of the awarded bidder?
Response #32:	Awarded Bidder

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Question #33:	Are proposal responses to be bound or loose? If bound, is comb-binding acceptable?
Response #33:	You may submit any of the above.
Question #34:	Is there a page limitation for the proposal response?
Response #34:	None
Question #35:	Does the County have a budget for this project or are you looking for a zero cost to the County solution?
Response #35:	Budget is not discussed during the bid process.
Question #36:	Please elaborate. Specifications – d.) Visitations with multiple visitors in one visitation sessions will be possible.
Response #36:	More than one person
Question #37:	Please elaborate. Specifications – h.) The system will be able to white-list IP addresses.
Response #37:	Not familiar with this term
Question #38:	Please provide for 2014, 2015, and 2016 – number of Video Visits per month for both public onsite and remote visitation.
Response #38:	See Attached Document for Question 38
Question #39:	Please provide for 2014, 2015, and 2016 – length of time for each visit for both public onsite and remote visitations.
Response #39:	All visits are 30 min or less
Question #40:	In the lobby, what is the MINIMUM number of extra terminals to add for public video visitation?
Response #40:	We currently have 4. I think two more would be nice
Question #41:	For both public video visitation, can we re-use the existing furniture for partitions and visitation booths?
Response #41:	Yes
Question #42:	For pod inmate video visitation, we re-use the existing furniture for partitions and visitation privacy booths.
Response #42:	Yes, if possible
Question #43:	What self-applications for inmates available within the video visitation terminal that would be optional and value added would you interest?
Response #43:	Do not understand this question
Question #44:	For current video visitation provider, what are the following now: <ul style="list-style-type: none"> a. Remote Visitation Fees, Commissary? b. Any integrations with JMS? c. Any integrations with Commissary? d. Any integrations with Money Trust? e. Any ONSITE part time or full Systems Administrator/Technicians supporting account?
Response #44:	Current charge to the public is .50 per minute. Yes, there is an interface from JMS to our Video Visitation system No commissary interface No money trust interface One Onsite FullTime Tech – Sheriff Office IT

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Question #45:	Who is the Video Visitation Subject Matter Expert and Administrator?
Response #45:	Sgt K Nelson will be the system administrator

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